

## **Checking Measures and Inquiry Procedures**

### **Q.1 Why are there checking measures for voter registration?**

A.1 To enhance the accuracy and completeness of the information contained in the registers of electors.

### **Q.2 How should electors deal with the enquiry letters and inquiry letters?**

A.2 Enquiry letters and inquiry letters will be sent to electors by surface mail. For enquiry letters, a reminding message: “Important documents inside, please respond promptly” is printed on the envelopes. Electors should complete the reply slip attached to the enquiry letter as soon as possible and return it to the Registration and Electoral Office (REO) on or before the prescribed deadline stated in the enquiry letters.

Electors who fail to respond to the enquiry letters will be subject to the inquiry procedures. Electors who are subject to other inquiry criteria, such as undelivered poll cards returned by the Post Office or registered under demolished buildings, might also receive inquiry letters. A reminding message: “Immediate action required Your voting right is at stake” is printed on the envelopes. Electors should complete the reply slip attached to the inquiry letter as soon as possible and return it to the Registration and Electoral Office (REO) on or before the statutory deadline to confirm or update the registered address.

Starting from the 2022 voter registration cycle, the statutory deadline of replying the inquiry letters is 2 June of each year.

### **Q.3 Is it necessary to provide address proof?**

A.3 The enquiry letters and inquiry letters will state whether address proof is required. If it is indicated in the letter that address proof is required, the elector should provide such proof if he/she confirms that he/she still resides at the registered address. If address proof is not required, the elector just needs to return the completed reply slip to the REO. On the other hand, if the elector has already moved out of the registered address, he/she has to provide his/her latest principal residential address together with an address proof of such address.

### **Q.4 What kind of documents are accepted as address proof?**

A.4 Any of the following documents is accepted as address proof:

- (i) address proof bearing the name and address of the elector issued in the last three months such as a rates/water/electricity/gas bill (either the original or photocopy is fine); or
- (ii) address proof of another person who resides with the elector at the registered address and a declaration made by the elector; or
- (iii) a statutory declaration made before a Commissioner for Oaths/ a practicing solicitor/ a Justice of the Peace.

Templates of the declaration in relation to the address proof of a person residing with the elector and statutory declaration can be downloaded at the REO's website (<https://www.reo.gov.hk/en/voter/ap.htm>).

**Q.5 Is there any channel for enquiry if electors wish to confirm whether they are under inquiry?**

A.5 Electors can log in to the Online Voter Information Enquiry System (<http://www.voterinfo.gov.hk>) to check their own registration particulars. After logging into the System, a reminding message will be displayed to alert the electors to reply to the REO on or before the prescribed deadline if the REO has issued enquiry letters or inquiry letters to the electors. Electors may also call REO's hotline at 2891 1001 for enquiry.